

Holwell Dartmoor Terms and Conditions for Letting

Terms for Letting

The start dates listed are Fridays, however we are flexible on the arrival and departure dates wherever possible, so please ask us. Price per week for each of cottages is inclusive of VAT and Welcome Pack. The owners reserve the right to change these prices without notice at any time.

No bookings are valid until confirmed by the Booking Manager, Western Life Ltd, in writing.

- Bookings for 2 weeks benefit from a 10% discount
- Dogs, children and horses are welcome, please advise when booking
- Rates are fully inclusive of all Linen, Towels, Welcome Packs (1 week min.), arrival logs, power and VAT
- Check in is STRICTLY FROM 4pm onwards and departure by 10am
- Full payment is required on bookings taken within 6 weeks of arrival date
- £250 deposits are due per cottage, per week on bookings made over 12 weeks prior to arrival dates. Balances are taken via the same credit or debit card as deposits 12 weeks prior to arrival. Bookings made within the 12s week prior to arrival dates are liable to the full booking value.
- Full payment is required on all short break bookings at time of confirmation

Deposit & Cancellation Policy

A non-refundable deposit of £250 will be taken at the time of your booking via credit card for each week. The outstanding balance is payable 12 weeks prior to arrival which would not be returned in the event of cancellation. Full payment is required for either short breaks of 3 nights min.

OWNER CANCELLATION

In the unlikely event of a confirmed booking having to be cancelled or altered, for reasons beyond the control of Western Lift Ltd., a full refund will be paid. Western Life Ltd will not accept consequential damages and liability is limited to a full refund of monies paid.

" We strongly recommend that all bookings are covered by your own insurance policy to ensure that in the event of cancellation you can make a claim. "

Damage to Holwell Cottages

Any breakages or damage incurred to the properties or contents therein will be charged to the credit card given at the time of booking. Any damage should be notified to the Cottage Management on site BEFORE DEPARTURE. In the event of no damage being reported at the time, the Management reserve the right to claim back any damage costs incurred from the card held against the booking.

Parking

Ample car parking is provided at Holwell Cottages, but all cars are left at the owners' risk

Dogs

Whilst we welcome dogs to Holwell, it is necessary for us to be made aware in advance. For short breaks of 3 nights plus, the charge is £15 per dog and for weekly lets £25 per dog. This charge is to cover dog beds if required, dog towels and bowls, plus the additional cleaning required after guest's with dogs depart. The charge is payable on booking. Please note that guests who arrive at Holwell with a dog(s) that have not been pre-advised will be liable to a £50 surcharge.

Extras

z-beds charged at £15 each

Additional Linen Changes charged at £10-20 per bed